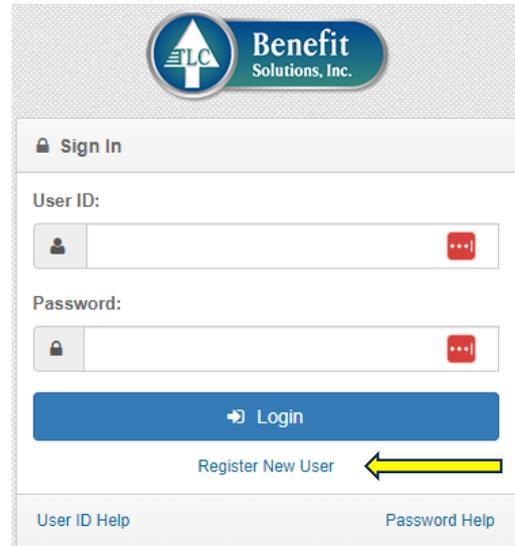
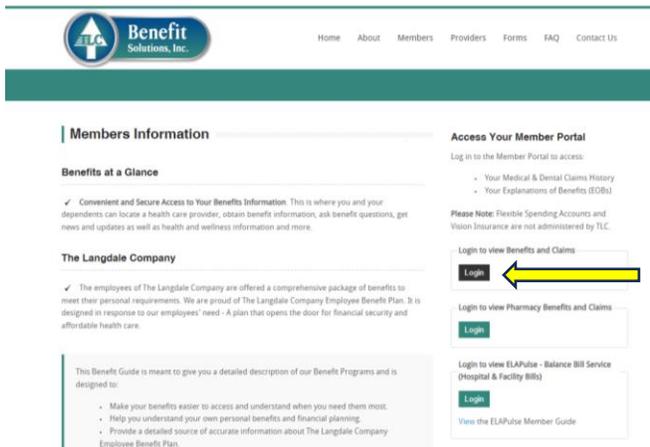


BENEFITS AND CLAIM PORTAL



STEP-BY-STEP GUIDE

1. Go to www.tlcbenefitsolutions.net and select 'Members' tab.
2. Go to 'Login to view Benefits and Claims.'
3. Select 'Register New User'



4. Type your preferred username in the 'User ID' field. Hit Submit.
5. Fill out all fields and hit Next.

Create a New User Account

Please note: If you have already successfully registered for a User ID, you will not be able to request another one. Contact your system administrator for assistance.

User ID: *

Email Address: *

What Type of User are you? *

I am the insurance subscriber

I am a dependent of the subscriber

I am a provider

Cancel Submit

Verify Your Identity

Participant ID: *

Participant Last Name: *

Participant ZIP/Postal Code: *

Participant Date of Birth: *

mm/dd/yyyy

Cancel Next

6. Create your Password and Hint.

Establish your Password

Enter and confirm a password. A valid password contains:

- 8-20 characters
- 1 of which must be an upper case letter
- 1 of which must be a lower case letter
- 1 of which must be a number
- 1 of which must be a special character

A valid password does not include:

- the LIN Username/ID

Enter Password: *

Verify Password: *

Password Hint (max 30 chars): *

Cancel Submit

7. Sign in to your account.

Benefit Solutions, Inc.

Sign In

User ID:

Test123

Password:

.....

Login

Register New User

User ID Help Password Help

8. When you login, you're greeted with the Subscriber Dashboard.
This dashboard will display your recent claims and benefits information.

Benefit Solutions, Inc.

Status > **Subscriber Dashboard**

Resources

Group: * 0002 Participant: * 082409579

Medical

TEST TEST

Benefits

Effective 01/01/2023 - 12/31/2023

VIEW BENEFIT INFO

Claims

202304070003 AUDIT/CONSULTANTS FEES 01/01/2023 **PROCESSED**

For TEST TEST at THE LANGDALE COMPANY
The Charged Amount of this procedure was \$7096.72

Your Plan Pays \$7096.72 You May Owe \$0.00

VIEW ALL CLAIMS

9. You have two menu options – 'Status' and 'Resources.'

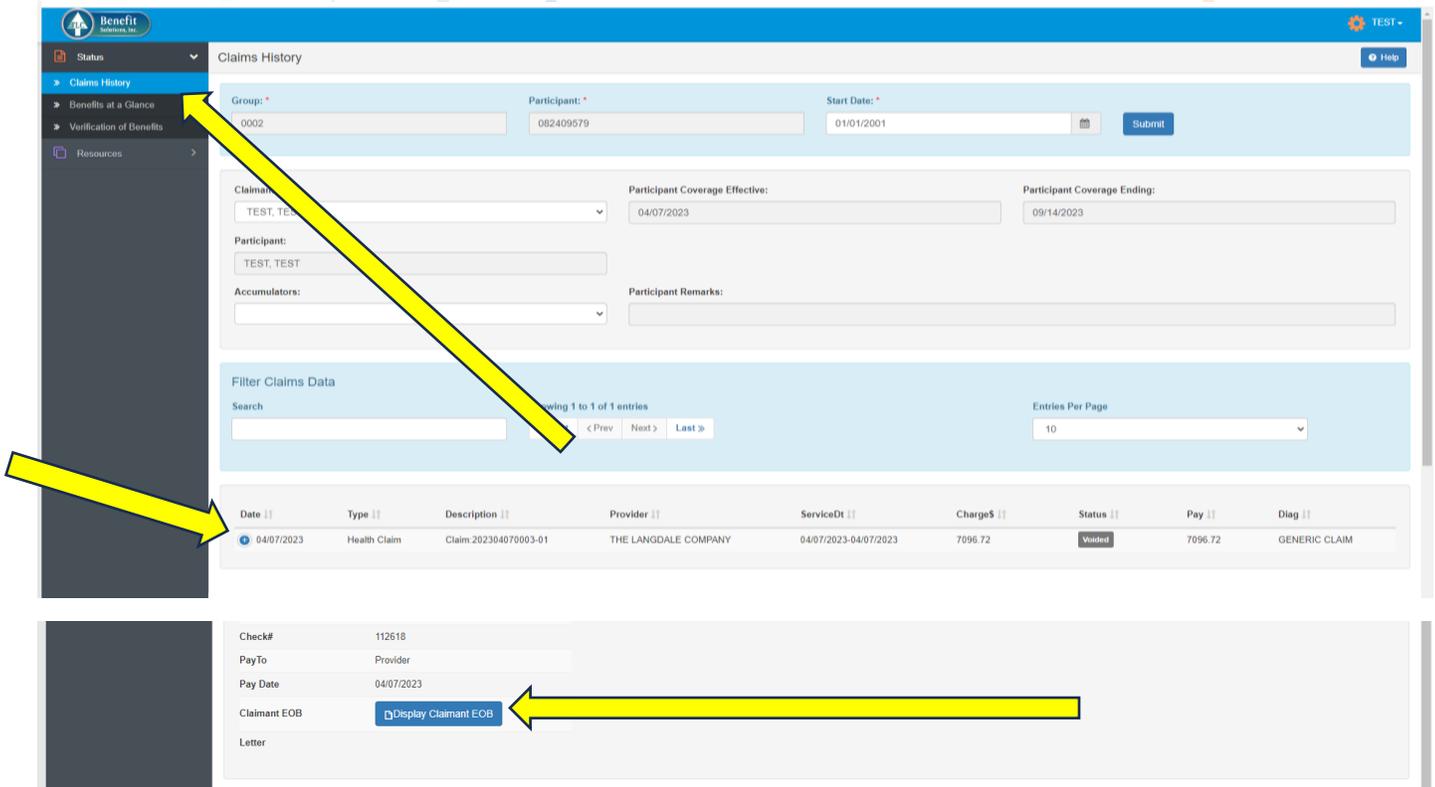
Benefit Solutions, Inc.

Status > Subscriber Dashboard

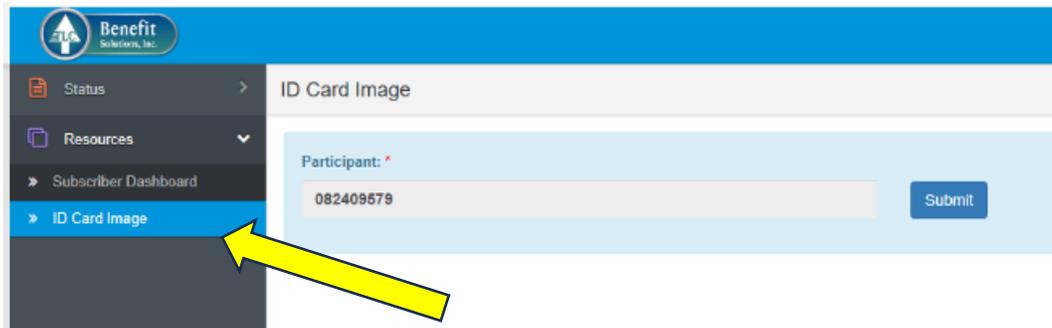
Resources >

Group: *

10. To view claims and EOBs (Explanation of Benefits) go to 'Status' then 'Claims History.'
To view your EOB, click on the + sign then 'Display Claimant EOB.'



11. To view your ID Card, go to 'Resources' then 'ID Card.'



Your ID Card image will open in a PDF viewer.

